

DISCUSSION NOTES

Meeting Title: Healthwatch County Durham Board Meeting	Date: 15 th April 2024
Time: 10-12.30pm	Venue: Croxdale Community Centre

Board Membership: (attendees in bold)			
Chris Shore (CCS) Chair	Judi Evans (JE)	Jim Welch (JW)	
Lakkur Murthy (LM) Vice Chair	Mary Mitchell (MM)	Zena Forster (ZF)	

As required:						
Gail McGee	Vic Dixon	Claire Sisterson	Julia Catherall	Chloe Bradbury	Lynsey Kim	Tony Bentley
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					
Sandra Burton						

Guests: DS (member of the public)

Agenda No.	Item	To Action
1.	<p>Welcome CCS welcomed everyone to the meeting.</p> <p>Apologies: JE ZF</p> <p>Declarations of interest: No declaration of interest.</p> <p>Notes from 19th February 2024 meeting - agreed as an accurate record.</p>	

<p>2.</p>	<p>Feedback from Engagement Forum</p> <p>This item was deferred from the previous meeting. It was noted that JC attends the engagement forum.</p> <p>HWCD get the notes from the Engagement Forum which the board would like to see circulated within the papers the next time there is a meeting. It was determined that HWCD might be able to provide some valuable insight. The Board determined that it would like to continue to review the value of attending the meeting.</p> <p>CCS reported that he had attended a meeting for chairs of the board for Local Healthwatch with the National Chair of Healthwatch England and the national Chief Executive. CCS will receive the notes from this meeting and will circulate for the Board's information.</p> <p>HWCD confirms it continues to send feedback to Healthwatch England and to the ICB.</p>	<p>GM</p>
<p>3.</p>	<p>County Durham Partnership Meeting and Presentation</p> <p>VCSE themed meeting, presentations from Durham Community Action, Age Concern, Investing in Children – networking event for information.</p>	
<p>4.</p>	<p>Structure for future Board Meetings</p> <p>The board are content to carry on with bi-monthly meetings.</p>	
<p>5.</p>	<p>Update on Recruitment</p> <p>2 people have applied to be on the board. Sent to CCS, LM and JE. Packs have gone out in answer to enquiries. JE and LM will contact applicants and arrange an informal meeting (either in person or online) and then they could be invited to a board meeting.</p>	<p>LM, JE</p>
<p>6.</p>	<p>Annual Event Update</p> <p>Bishop Auckland Football club is booked for 3rd July. 2 guest speakers, both have confirmed, Michael Laing will have an update on integrated working and Chris Morton to talk about the role of Lived Experience within TEWV. CCS will open the event. 2 volunteers will be doing a talk. GM will do a round up of the year.</p>	

7.	<p>Complaint received relative to North Tees and Hartlepool NHS Foundation Trust/South Tees NHS Foundation Trust and Tees Esk and Wear Valley NHS Foundation Trust</p> <p>It was noted that HWCD had received a complaint that had gone to both the North Tees and South Tees NHS FT's CEO, in regards to the handling of complaints.</p> <p>GM advised that we have had meetings with TEWV to raise negative feedback we have received from patients.</p> <p>The Board noted that it would be interested in how the trust are facing the issues that are arising in CD.</p>	<p>CCS</p> <p>GM</p>
Confidential part of the meeting		
8.	<p>Budget Planning and Finance</p> <p>Discussion around current and future finances.</p>	
9.	<p>Commissioning Report</p> <p>A paper was circulated drafted by CCS, to be sent to the commissioner and DCC.</p>	
10.	<p>Reports and briefings (for information only)</p> <p>Reports and meeting notes were provided for information.</p>	
11.	<p>AOB</p> <p>MM attended the Mental Health Transformation Launch Event at UTASS</p>	

Date and time of next Board meeting: provisionally 10th June